

Ole Christenson  
Villa Jay Apartments  
602-538-1007

To:  
Joshua Scott  
The Greenspan Company / Adjusters International  
14614 N Kierland Boulevard Suite N-140  
Scottsdale, Arizona 85254

RE: Apartment Fire in AZ

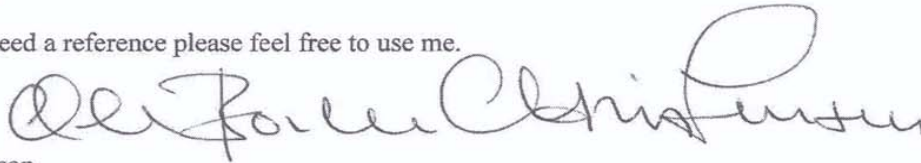
Dear Mr. Scott:

I wanted to write a letter of recommendation for you and the entire team at The Greenspan Company / Adjusters International for assisting me in the adjustment of my claim at Villa Jay Apartments.

You demonstrated professional excellence in overcoming the insurance company objections and delays allowing for a quick recovery of my property. The property has never looked better and we here owe you and The Greenspan Company / Adjusters International thanks for your involvement and great service. We highly recommend you and your team to anyone in need of your services.

If you ever need a reference please feel free to use me.

Sincerely,

A handwritten signature in cursive script that reads "Ole Christenson". The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Ole Christenson  
Villa Jay Apartments