

1/21/97

Dear Ken,

Enclosed is a check for \$8460.00,  
the balance I owe you for your  
services).

I can't thank you enough for  
all your help - along with your  
staff - in obtaining the funds for  
me to fix my earthquake damage.  
Your professionalism and under-  
standing made such a long process  
bearable. Also, on a personal  
level, you were very understanding  
and I enjoyed getting to  
know you.

Thank you Very Much

Susan Cloude

310-859-0165