

# Otis Spunkmeyer®

April 4, 2007

Gordon Scott, President  
Adjusters International  
400 Oyster Point Boulevard, Ste. 519  
S. San Francisco, CA 94080

Re: Hurricane Recovery

Gordon:

I just wanted to drop a line to express our appreciation for the successful efforts of Paul Migdal and Chris Glenister in helping us obtain \$340,152 in insurance proceeds for our losses occasioned by Hurricanes Katrina, Rita and Wilma. They and your staff at Greenspan were as professional and as capable as you represented them to be when we first met back in late-2005.

Your team did an excellent job of analyzing the coverage, identifying opportunities coordinating resources and available data, and generally marshalling the effort. It is worth noting here that the claim itself was a little dicey, at least from a proof standpoint. Again, your team made absolutely the most of the claim and prosecuted it in respect to our insurance carrier with deft and expertise.

So, thanks to you, Greenspan's team, and most particularly to Paul and Chris for a job well done. You may be assured that we will use your services again, should the need arise, and will be a willing reference.

Regards,

Stephen A. Ricks  
VP, General Counsel

cc: Paul Migdal and Chris Glenister.

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