

## ARANDA'S TORTILLA COMPANY, INC.

CORN & FLOUR TORTILLAS



September 22, 2001

Mr. Steve Solomon The Greenspan Co./Adjusters International 8950 Cal Center Drive, Suite 255 Sacramento, CA 9526-3259

Dear Mr. Solomon:

I am writing to thank you for removing the burden of handling my fire claim from my shoulders. I wish I had listened to you sooner. Your expertise allowed me to continue to run my business and take care of my other rental properties while you took card of the fire and all the problems with the insurance company. Because of you I was able to get everything paid and my new store rebuilt with a minimum of upset. I have no doubt that with your help, we got more money. Your fee was definitely worth it. And I got to do what I do best...make tortillas and you did what you do best make your customers money. Whenever you are in the area, stop in and we'll be happy to feed you!

Muchas gracias,

Victor Aranda