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Adjusters International
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A big "Mahalo" (thank you in Hawaiian) to you and your team for helping me settle my insurance claim. As you know, my 14,000 square feet commercial building suffered a fire in July of 2009. The fire did minimal damage. However, the water from the fire sprinkler system destroyed a majority part of the building.

You did a tremendous job. Your team came to my rescue when I was at a complete loss not knowing how to handle the situation, nor did I have any idea of dealing with the insurance claim. You and your team worked closely with my team of professionals that included the contractors, the engineers, the industrial hygienist, the remediation crews and most importantly, the insured (me) and guided us through this complex and at times, frustrating process. You are able to accurately assess the building loss as well as the loss from business interruption. You have efficiently and effectively negotiate on my behalf with the insurance company. The large disbursements of insurance benefits allowed me to complete the construction. In addition, I must thank your for your hard work in getting me the settlement for lost rent. With your quick action and negotiations, I was able to convince a valuable tenant to stay on as tenants.

The final insurance settlement was more than three times of the initial settlement offer of \$500,000. I could not have accomplished this without your help. The best part is that all the insurance benefits were paid up front. Now the construction is completed, I am happy to say that I got almost a new office building, with more than 65% of the interiors and exteriors being re-done.

Thank you again for all your help. Please do not hesitate to add me on to your list of satisfied clients who are willing to give you the referrals based on their actual experiences. Adjusters International does excellent work. Your fee is more than reasonable. And you, especially, have earned my respect.

Sincerely,
Levin & Hu, LLP, CPAs


Mimi S. J. Hu, Principal

