



*Hope from Homes*

An Affiliate of  
The Enterprise Foundation  
500 American City Building  
Columbia, MD 21044

# CORNERSTONE HOUSING CORPORATION

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JAMES H. EDMONDSON  
*President*

December 2, 1997

Mr. Barry A. Flax, Esquire  
National Loss Coordinator  
Adjusters International  
133 Rollins Avenue, Suite One  
Rockville, Maryland 20852-4004

Dear Barry:

On behalf of Cornerstone Housing Corporation, I want to thank you for your assistance in finalizing our class action claim against Louisiana Pacific regarding failed T1-11 siding. As you know, we had been weaving through a maze of bureaucracy for close to a year to process our claim so that we could proceed with replacing seriously deteriorated siding at an affordable apartment community. We were very concerned that any further delay in processing could result in structural deterioration at the property, as well as the loss of tenancy due to the property's appearance.

As soon as we engaged your company, you were able to cut through the bureaucracy and reach the key decision makers. You kept us informed of each twist and turn of your investigation. Within four months of your engagement, we had our check in hand. Further, you were able to determine how we could collect on additional damages we were entitled to, due to the extent of the siding failure at our property.

Because ours was not a traditional insurance claim but, rather, a class action claim with a fixed payment, your fee undoubtedly was less than for most other clients, yet you gave our claim priority attention. Thanks again for your help, and please consider using me for a reference.

Sincerely,

Maryann Dillon  
Development Officer