

November 20, 1995

Mr. Arnie Abramson The Greenspan Company 3600 Wilshire Boulevard, Suite 300 Los Angeles, California 90010-0025

Dear Arnie:

Just a note to tell you how terrific you are! When people have problem that they are not familiar with they need an expert. Having this fire was a real experience for me and without you would have been a disaster. The job you did was more than I ever expected. I hope you understand when I say I hope I never need your services again, but heaven forbid, I ever do I wouldn't hesitate to call you.

THANK YOU.

Sincerely,

Marvin Falikoff

Technolite & Lighting West

Enclosed is your check as per the statement.