



# Adirondack Medical Center

**at Saranac Lake**  
P.O. Box 471, Lake Colby Dr.  
Saranac Lake, NY 12983  
518-891-4141

**at Lake Placid**  
Church Street  
Lake Placid, NY 12946  
518-523-3311

July 7, 1998

Richard R. Smith, CPPA  
Adjusters International  
126 Business Park Drive  
PO Box 179  
Utica, NY 13503-0179

Dear Mr. Smith:

I wish to express my appreciation for the excellent service provided to our hospital by you and the rest of the staff at Adjusters International. Being from a small rural hospital and having limited experience with property loss, your expertise was invaluable. Your help resulted in a fair settlement which was quickly accomplished with virtually no involvement by myself in being a mediator between our facility and insurance company.

I would recommend that other facilities call Adjusters International as soon as possible after suffering a loss based on my own experience with your services. This advice is especially for smaller facilities that may hesitate to use this type of service.

If you do have any smaller health care facilities that are considering using your services and would like to speak with someone about their experience with Adjusters International please feel free to refer them to me.

Sincerely,

Douglas Sarr, RN  
Risk Management

C:\WORD\MD\Letter Richard Smith

**Lake Placid  
Sports Medicine**  
Church Street  
Lake Placid, NY 12946  
518-523-3311

**Adirondack  
Dental Service**  
Church Street  
Lake Placid, NY 12946  
518-523-1122

**Placid Memorial  
Health Center**  
Church Street  
Lake Placid, NY 12946  
518-523-1717

**Ausable Valley  
Health Center**  
1919 Rt. 22  
Keeseville, NY 12944  
518-834-9000

**Mountain  
Health Center**  
P.O. Box 205  
Keene, NY 12942  
518-576-9771

**Tupper Lake  
Health Center**  
P.O. Box 601  
Tupper Lake, NY 12986  
518-359-7000