

June 13, 2013

Clinton Jones
119 Berendos Ave
Pacifica, CA 94044


Hello,

The Stratmann family and our family owned a property in the Clear Lake area. When that property was destroyed by a fire, we initially thought we could resolve the issues and work with our insurance company on our own. However, as our claim moved forward with State Farm Insurance, it became clear to us that we were in over our heads and in desperate need of some assistance.

Kyle Hensiek and Clay Gibson from The Greenspan Co./Adjusters International were retained to handle our contents inventory loss. Rino, Clay and the team at The Greenspan Co./Adjusters International had the expertise to maximize the recovery of our destroyed personal property items. There is no doubt in our minds that we had under estimated the time it has taken to resolve the claim portion we are handling ourselves. In retrospect, I wish we had hired The Greenspan Co./Adjusters International to handle our entire claim.

In short, we are very happy with their services and would absolutely hire The Greenspan Co./Adjusters International to represent our families in any future claim.

Sincerely,



Clinton Jones
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