

A private two-year college

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August 21, 1996

Mr. Roger Gordon Adjusters International Faneuil Hall Marketplace 2 South Market Building, Fourth Floor Boston, MA 02109

Dear Roger:

I wanted to extend a personal "thank you" for the work you accomplished on our behalf in our settlement with Travelers Insurance. Our work over the past ten months has been slow but the outcome was well worth playing out all the options.

Again, thank you for all of your efforts. It has been a pleasure to work with you and if I can provide assistance or recommendations on your behalf, please do not hesitate to contact me.

With warm regards,

Paula M. Rooney, Ed.D.

President