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July 22, 1993

Randolph H. Goodman, SPPA  
Adjusters International  
400 Oyster Point Boulevard, Suite 519  
So. San Francisco, CA 94080

Dear Randy:

The only good thing that came about by Hurricane Andrew was our unplanned introduction.

Your assistance in the preparation of the Chamber of Commerce's Insurance Claim was more than greatly appreciated.

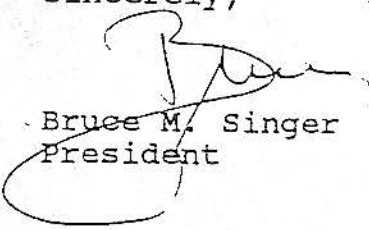
There is no doubt that your assistance and guidance resulted in a settlement that was four (4) times what we had anticipated.

The proceeds of the claim will go a long way in restoring and further improving the physical appearance of the Chamber.

Our doors are always open to you and your associates.

With sincere gratitude.

Sincerely,

  
Bruce M. Singer  
President

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