



April 23, 2014

William Sharpe, Loss Consultant
Luis Esteves, Regional Director
Adjusters International
1900 NW Expressway/ STE 400
Oklahoma City, OK 73118

Dear Bill,

In short, we are very pleased with the results you achieved with our recent insurance claim.

After a recent hail storm and subsequent water damage to the State Chamber of Oklahoma building, we contacted our contractor to not only do the work but also handle the presentation of damages to the insurance carrier. After weeks of red tape, we did not receive the answers we were seeking and in the end, a large majority of our claim was denied. Adjusters International understood our situation and they were willing to work with us.

Adjusters International became our advocate from day one, not only with the insurance carrier adjuster but also by working closely with our contractors to get to the right cost figures. Particularly in regards to the HVAC units: originally, this part of the claim had been denied. Adjusters International was actually able to have the units included in our final settlement.

Your communication and attention to detail was excellent. All the work that needed to be covered was captured in the claim process and presentation itself. Originally, the settlement offered was not within a budget we could work with, but due to the efforts of your team that amount doubled in the end.

Thank you for navigating us through this claim. Should the need arise; the State Chamber of Oklahoma will be proud to recommend Adjusters International.

Sincerely,

A handwritten signature in black ink, appearing to read "Eric Blakeney", written over a horizontal line.

Eric Blakeney
Senior Vice President Operations & Chief Financial Officer