American Capital Group

110 - 110th Ave. N.E., Suite 550, Bellevue, Washington 98004 (425) 455-2433, FAX: (425) 709-7211

September 23, 2011

To Whom It May Concern,

When we had 108 apartment units burned down by teenage vandals, we turned to the experts at Adjusters International to represent our interests with the insurance company. With their assistance, we were able to navigate through undisclosed policy changes, overcome an inexperienced adjuster, and the effects of the Great Recession to reach an advantageous settlement. Their team of professionals was able to assess our policy and obtain the maximum available coverage. Thank you Adjusters International!

Sincerely

Tom Gay

CFO, American Capital Group

American Capital Group

110 - 110th Ave. N.E., Suite 550, Bellevue, Washington 98004 (425) 455-2433, FAX: (425) 709-7211

September 23, 2011

To Whom It May Concern,

When we had 108 apartment units burned down by teenage vandals, we turned to the experts at Adjusters International to represent our interests with the insurance company. With their assistance, we were able to navigate through undisclosed policy changes, overcome an inexperienced adjuster, and the effects of the Great Recession to reach an advantageous settlement. Their team of professionals was able to assess our policy and obtain the maximum available coverage. Thank you Adjusters International!

Sincerely

Tom Gay

CFO, American Capital Group