



**CONARD HOUSE  
ADMINISTRATIVE OFFICES**

149 Ninth Street • San Francisco, CA 94103 • (415) 864-7833

A Non-Profit Mental Health  
Social Service Agency

December 7, 1989

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**PROGRAMS**

Jackson Street Residential Program  
Asian Residential Services

Cooperative Apartment Program

San Francisco Support Services  
Hotel Program  
Multi-Service Center

Vocational Services

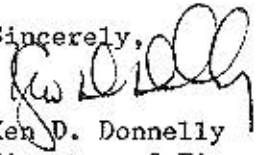
Greenspan Company  
400 Oyster Point Blvd.  
South San Francisco, CA 94080  
Attn.: Mr. Ken Crowne

Dear Ken:

Thank you for your diligence in pursuing our claims concerning the fire at 2441 Jackson Street. We were pleased with the settlement amount. Any delays were due to the construction company, Britannia, and not your company.

Again, thank you and we certainly would recommend you and your company in the future.

Sincerely,

  
Ken D. Donnelly  
Director of Finance

cc: Joseph A. Cronin, Jr.  
Executive Director