Lynn Einarsson Woods
30 Arboles
Irvine, CA 92612
Phone: 714.227.6556
Email: lynnmewoods@gmail.com

February 18, 2016

Adjusters International
4300 36th Avenue West
Seattle, Washington 98199

I write this reference for Adjusters International with a lot of admiration for the team of dedicated individuals who helped us through the challenging fire that we suffered last year. The life of my family was forever changed on the day the wild fire destroyed my 83-year-old mother's home in Wenatchee Washington in 2015. My mother is elderly and was all alone when her home caught fire, without warning. It was a neighbor who rescued her from her bed in the night with only her nightgown in possession. The morning after brought chaos and emotional turmoil to my mother, my siblings, and I, as we attempted to navigate the tremendous decisions and processes that stood before us in dealing with the total devastation of our family home and my mother's residence and all of her belongings.

We met with the insurance adjuster very quickly, but felt completely overwhelmed and lost in the processes that stood before us to secure my mother a temporary living situation, begin managing the property clean up, and claiming processes for both the dwelling and content recovery. We were also uninformed as to how and what to claim for additional living expenses. Although the insurance company was quick to provide immediate financial assistance, clear information on the processes was significantly lacking. We were confused, overwhelmed, and possessed extremely inadequate knowledge and skills in how to proceed with the insurance recovery to assure our benefits were being fairly maximized.

It was not long before my mother's friends referred us to Adjusters International as they were experiencing great relief in having the professional assistance to deal with the many faucets of claim recovery following their devastating losses as well. They highly recommended Adjusters International to provide those services. I will be forever grateful for the referral to Ken Crown, Kyle Hensiek and Masood Khan as it was not something we had sought out on our own.

From our very first meeting with Adjusters International, it very quickly became clear to us how much we needed the highly experienced and professional staff assisting us in every aspect of managing our claim recovery. The processes themselves are so complex and foreign, and in the midst of the emotional, financial, and physical exhaustion following such devastation, what a relief it was to know that the highly professional and competent staff of Adjusters International was leading the way for us.

Adjusters International was invaluable in both the dwelling and content claim recovery process. They did an outstanding job in guiding and managing every step along the way, which lead us to a successful and fair claim recovery. They were also very instrumental in assisting us with additional living expenses that provided for my mother's needs during the recovery period. We are extremely grateful for the services provided by Adjusters International and their very competent team. We cannot imagine navigating this process without them.

During the recovery period I have had the opportunity to speak with a number of other clients, including two large businesses that had experienced significant loss of property due to fire damage in the past. Everyone I have met who have secured Adjustor's International to manage their claim recovery have nothing but positive feedback regarding their services. I would highly recommend Adjustor's International to anyone who has experienced a catastrophic loss. They are well worth their fees and their assistance is priceless.

Sincerely,

Lynn Einarsson Woods

Lynn Einarsson Woods