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PLEASE REFER YOUR REPLY TO:

Joseph Wein  
LOS ANGELES OFFICE

\*NORTHERN CALIFORNIA

March 10, 1983

Sidney Greenspan and Company  
3440 Wilshire Boulevard  
Los Angeles, California 90010

Attn: Sidney Greenspan

Re: Our Fire Loss

Gentlemen:

Enclosed you will find our check in the amount of \$76,760.00 which represents the balance of your commission as per our telephone conversation.

For the many years that I have practiced law in Los Angeles, I had always heard that "Greenspan is the best" when it comes to adjusting fire losses. I am now in a position of first hand knowledge and it is clear to me that what I had heard was an understatement.

Starting from the date of our fire which took place on December 17, 1981, your office gave us comfort and support and guided us through some problems which developed early and which at the time seemed insurmountable. Your office could not possibly have been more cooperative and understanding especially in the early days after the fire. Certainly our ability to become operational within a short period of time was due in part to your invaluable assistance.

BUCHALTER, NEMER, FIELDS, CHRYSTIE & YOUNGER

(A PROFESSIONAL CORPORATION)

Sidney Greenspan and Company  
Attn: Sidney Greenspan  
March 10, 1983

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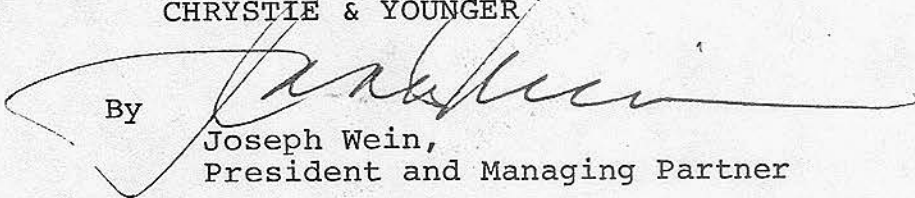
We would like to thank you Sid, Gordon Scott, Bill Greenspan, Robb Greenspan, Kenneth Elkman and, in particular, Bill Rake. For the first couple of months after the fire Bill became my right arm and helped me over all the rough spots in dealing with all of the problems we faced. He was always responsive and took a real interest in us and he spared no effort in getting our loss adjusted to our satisfaction. He is top notch.

On behalf of our entire firm we again thank you for all of your fine efforts.

Sincerely,

BUCHALTER, NEMER, FIELDS,  
CHRYSTIE & YOUNGER

By



Joseph Wein,  
President and Managing Partner

JAW:t  
Enclosure