April 25, 2007

The Greenspan Co. 400 Oyster Point Blvd, Ste 519 South San Francisco, CA 94040

> Re: 2448 Story Road San Jose, CA

What can I say? As you remember I was very skeptical of hiring The Greenspan Company on behalf of my client, the owner of 2448 Story Road. However, after it was all said and done I can attest to the fact that she probably would not have received the settlement from the insurance company without your help.

Just as important as the amount of the settlement was your professionalism. That always counts and is some what difficult to find these days. You made my job very easy and my client very happy.

Very Truly Yours

Terry D. Graff