Bill & Sharon Wainwright 12785 Sundance Lane Cannel Valley, Ca 93924

The Greenspan Co./Adjusters International 455 University Avenue, Suite 350 Sacramento, Ca 95825-6582 Re: Letter of Recommendation

To Whom It May Concern,

We wanted to express our sincere thanks and appreciation for your professional services relating to the fire loss of my parent's home in Merced, Ca. The loss of my parents' home was a devastating experience for us and my brothers financially and emotionally. We knew we didn't have the time to work with the insurance company and relocate my elderly parents. It was a relief for us to have The Greenspan Co./Adjusters International take over and handle all the financial transactions at that time.

We feel so fortunate to have found The Greenspan Co./Adjusters International, and we have and will continue to let everyone we talk to know how pleased we are with your services. Had we not engaged your services, I am sure our insurance company would have most probably only paid less than half of what your firm recovered for us.

Your expertise was proven time and time again to be invaluable to us.

Bruce, who we called upon on numerous occasions, has been very accommodating, courteous and extremely knowledgeable.

What could have been a horrible nightmare has truly been a pleasurable experience!

If we can help tell others about our experience we are more than willing!

Sincerely.

Bill & Sharon Wainwright