



Balaji Medical Corporation
1406 Parks Street #400, Alameda, CA 94501
Phone: (510) 865-6000

October 3, 2013

The Greenspan Co./Adjusters International
400 Oyster Point Blvd., Suite 519
South San Francisco, CA 94080

I am so glad to have met with you and Rino Benenati after the fire that occurred at my apartment building located in Alameda. I am very happy to have retained The Greenspan Co./Adjusters International to assist me in the resolution of my fire claim. I was extremely skeptical about retaining a Public Adjuster to help me negotiate my claim with my insurance company. I know I was wrong in my skepticism because the efforts employed by you and the team you assembled were fantastic.

It took me several months to make the decision to retain your services. In hindsight, I wish I had made the decision earlier. Nonetheless, the efforts employed by you and your construction consultant, Vic Johnson, took a great burden off of my hands. You undertook the daunting task of undoing all the mistakes the insurance adjuster made on the file prior to your retention and then got my claim on the right track of recovery. I am so glad that I was able to focus my energy and time on my medical practice, as opposed to fighting my insurance company at every turn. The ultimate settlement was more than double what the insurance company had originally offered. In fact, you did a great job settling my loss at the policy limits and obtaining all proceeds including the depreciation and code monies up front. Your efforts are greatly appreciated.

Please feel free to share my contact information with any individual, particularly those in the medical profession, who think their insurance company is on their side and will protect them after a loss. I could not have gotten myself on the road to recovery without your efforts. I will recommend you and your firm to anyone contemplating retaining a Public Adjuster.

Sincerely,

Ushakiran Khade, MD

Int. med. / General Practitioner

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