

**16524 Blackburn Dr.
La Mirada, CA 90638
(562) 943-3615**

November 2, 1999

Arnie Abramson

**Greenspan
16542 Ventura Blvd. Suite 200
Encino, CA 91436-2092**

To Whom It May Concern:

After the fire occurred on February 1999, our family was at lost and very confused with what our next step would be. Many different adjusting companies had come to us with many guarantees and promises. All of these companies seemed very legitimate but we chose the **Greenspan Company** because of their reliability and their reputation. Arnie Abramson was wonderful. He made himself totally available, and was willing to take our family through this whole process step by step. He always made sure that we were informed and were never in the dark.

Our family highly recommends The Greenspan Company, who will work quickly and efficiently to help you get what you deserve from your insurance company. They are the best around.

Thanks again.

Sincerely,



Soon Keum Rho



Helen Rho