## Arnie Abramson, SPPA

From: stevebluestein [stevebluestein@adelphia.net]

Sent: Sunday, April 10, 2005 7:10 AM

To: Arnie Abramson, SPPA

Subject: Reference Letter

THE FOLLOWING EMAIL WENT OUT TO 359 PEOPLE. IT WAS ALSO POSTED ON AN INDUSTRY BULLETIN BOARD AS WELL AS A COMMUNITY BULLETIN BOARD. AND I MEANT EVERY WORD OF IT!

As you may know, or may not know, on Feb. 21st of this year the swimming pool of the house above us gave way and sent a wall of water and debris down on our house. It was total destruction on a massive scale. We lost everything in my office, guest room and bath. I, however, had National Flood Insurance and was completely covered. The process of getting payment from National Flood was, at best, tedious. They were willing to pay but only a fraction of what it was going to cost to rebuild the entire third floor of our house. At the advice of a friend, I hired a Public Adjustor. I had never heard of such a thing but I will never again go through dealing with an insurance company without one. They are your advocate when dealing with the insurance company and they doubled our award. Doubled! (at a cost of 10%)

I had the pleasure of working with a Company called Greenspan. I called them on a Friday, they were here on Monday, on Tuesday their contractor came over to assess the damage, on Wednesday his bid was in, on the following Friday it was submitted to the insurance company. One week later we had our check.

And so I am telling everyone I know, if you ever have a fire, a flood, hurricane damage, earthquake damage...whatever... Get a public adjustor and I could not recommend a better one than Greenspan.

I had the pleasure of dealing with Arnie Abramson and Sue Kim. I hate everyone. I loved them. They cared, they did what they said they would do and they did it quickly. After weeks of anxiety, I was able to sleep at night because I finally felt that someone was on my side. I hope you never have to use them... But if you do... Their phone number is:800 - 228 3550 or locally here in LA 818 386 1313.

**Take this number and put it in a safe place**, if you ever have a disaster like we did, it will make your life a lot easier. They are a national company so if you are not in LA, the 800 number will get you to someone who not only will care, but will help!

Making lemonade from lemons...

Steve