

Ken Terry M.S.W. M. Div.

Licensed Clinical Social Worker

360 - 29th St., Suite 204 • Oakland, CA 94609
(415) 465-6322

Oct 17, 1990

The Greenspan Company
400 Oyster Point Blvd
So. San Francisco, Ca 94080

Dear Frank Greenspan

I want to thank you, and Robert Crown for handling my claim against Farmers Insurance, after the fire loss at my house at 11 Camisa Cir, Oakland Ca. Your professional attitude, and ability to identify with my personal loss has been an enriching experience for me. I had no idea services existed that represented the claimant. Without your help I believe I would not have fully recovered from my loss. I want to thank you for your service.

Sincerely,

Kenneth C Terry

Rev. Kenneth C. Terry