

December 4, 2008

DEC 04 2008

Greenspan Company  
455 University Ave Ste 350  
Sacramento CA 95825

DEC 05 2008

Attention: Sherry White

Dear Greenspan,

It seems our time together is quickly growing to a close. Terry and I are so happy we hired this company. I don't know how anyone could go through a fire without your help. The Greenspan team met so many of our needs... physical, administrative, financial and emotional. Your team support has been superior and personal...we feel as if we have a new family. Our settlement was above and beyond anything we could have achieved on our own. I've had so many inquire as to what this company provided for us, I could only answer "everything".

Terry and I want to personally thank each team member for their dedication and hard work on our claim:

Paula Borges  
Bruce Tibert  
Allison Hunt  
Sherry White

Enclosed please find our payment in the amount of \$6,448.98.

Sincerely Yours,

Terry and Vicki Jordan

2008 DEC 11 11:00 AM