

127 Galway Bay
Alameda, CA 94501

April 1, 1994

Mr. Randy Goodman
THE GREENSPAN COMPANY
400 Oyster Point Boulevard
Suite 519
So. San Francisco, CA 94080

RE: Fire Loss 11/21/93
2325 - 32nd Avenue, San Francisco, CA 94116
Farmers Insurance Group Policy No. F903736304
Your File No. 31124

Dear Mr. Goodman:

David Verbits represented us in connection with the above claim for damages to our property caused by fire on November 21, 1993. Mr. Verbits has proven to be extremely knowledgeable, helpful, and unfailingly pleasant to deal with. He has answered questions, returned our phone calls and make arrangements promptly and efficiently.

We would both highly recommend him and The Greenspan Company to others and certainly want to make sure that you are aware of what a great job David is doing. Thank you.

Sincerely,


Mikhail Linetsky


Anna Pollraikh