

Mr & Mrs. Robert MacDonald  
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Cent Ossipee, N.H.  
03814

03-539-7727

July 24<sup>th</sup> 97

Dear Mr. Dave J. Verbits,

This letter is to thank you and the Greenspan Company for helping us settle our claim with Anza Insurance Co. As we all know this (Anza) was the most difficult insurance company to deal with.

Even though we lost all our receipts for furniture & other household items in our house fire you still successfully fought and won a fair settlement for our family. ~~th~~ And what's ~~to~~ more you were able to do this in the quickest possible time.

We also want to thank you for returning all our phone calls be it day, nites, weekends which helped relieve our enormous tension.

Without Greenspan expertise in settling fire claims we would have had to settle for thousands of dollars less than was lost in our home.

Sincerely, Mr & Mrs. Robert F. MacDonald