On February 25, 2009, our house and all of its contents were destroyed by fire. This began a process that we knew nothing about. We had insurance, but neither us had ever used our policy for anything and did not know where to begin. A good friend of ours who owns a restaurant called us and told us to meet with a representative from Greenspan. He explained how much they helped him when he had a small fire at the restaurant and he knew they would be able to help us. As business professionals the one thing we knew was that we did not know how insurance policies work and the ins and outs of the insurance business. After meeting with the people at Greenspan, we quickly realized they know insurance policies and how they work and they would be the ones to help us get through this event. They have guided us and fought the battles that needed to be fought without us having to worry about where to go, what to do, or how will this work. Greenspan is the first phone call we would recommend anyone make when they are in this type of unfortunate situation.

Virol and Renee Providence

Cameron Park, California