Narciso Marquez 2318 62nd Ave Oakland CA 94605 (510)635-8745

Dean Osborne
The Greenspan Company
400 Oyster Point Boulevard, Suite 519
S.San Francisco, CA 94080

## Dear Dean:

Thank you ever so much for you afficient and attentive efforts to settle the fire damage claims with commercial union insurance company the property located at 1183 73th Ave Oakland Ca.

It was a true pleasure working with you and your company in this affair and your prompt attention to the myriad details, aggressive pursuit of appropriate in settlement with commercial union insurance company, and efficient paper work made a troublesome fire damage much easier for me to manage.

Thank you,again,and should any body like ask me about my experiance with Dean Osborne and the Greenspan company.400 Oyster point Boulevard,suite 519 S.San francisco,Ca 94080. If they like to call me call me at this phone number 510-635-8745 at any time

Marciso Marquez 11-15-99