

IMPULSE

Media Sales, Inc.

Rick Tichman
President

Rick Tichman and Cindy Shearman
2265 Morning Star Drive
Park City UT 84060
971-561-4407

January 19, 2009

Joshua Scott
Adjusters International
3757 North 100 East Suite 100
Provo UT 84604

Dear Mr. Scott,

After the severe damage suffered to our home as the result of water leaks we thought we were doing the right things by allowing the insurance company to evaluate and establish our loss. We consider ourselves lucky today for having a friend who referred us to Adjusters International. After meeting with you and learning about the correct way to evaluate a claim I knew then how much the insurance company had diminished our loss.

Immediately after hiring Adjusters International we saw action taken by you and the team of people helping us. We knew then as we do now that we made one of the best financial decisions possible. Your experts acted in our interest and were able to secure an outstanding settlement on our behalf. Your efforts truly paid off and we are still astonished at the \$100,000 + you were able to negotiate above and beyond the insurance company's initial offer to us. More surprising in retrospect is how nominal your fees are in comparison to the benefits delivered.

In a world where it seems nothing turns out as good as it sounds you are the exception. We truly see the tremendous benefits of hiring you as our advocates and would recommend Adjuster International to anyone unfortunate enough to suffer a loss. Should you ever need a reference please put us on the top of the list.

Sincerely,



Cindy Tichman and Ricky Tichman