

Stuart Baxter
PO Box 1712
Portland, OR 97207

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May 7, 2010

Drew Lucurell
Adjusters International
Regional office
305 East Pine Street
Seattle, WA 98122

Dear Mr Lucurell,

On September 10, 2008, I lost my home and all my belongings to a house fire. Needless to say it was a horrific situation that challenged me in several ways. At the time of the fire I was lucky enough to have a friend visiting who was a very experienced real estate attorney and who recommended Adjusters International who I employed the day following the fire. It was the smartest and healthiest choice I made for various reasons. But the foremost reason is the adjuster I was assigned to, Randy Gower.

There have been few people I have dealt with professionally or otherwise who have been so consistently dependable, responsible, accurate and thorough. Randy was always there for me and always positive, supportive and upbeat in addition to being an expert. At a time when I really needed to trust someone Randy consistently earned my trust and never faltered. In fact, surprisingly, the insurance aspect of the experience turned out to be the easiest part. Randy knew everything about my claim and was able to get me every penny I deserved without my having to worry about it. As long as I followed Randy's advice and instructions things happened and happened expediently.

I have already referred someone I know who had a fire to Randy and I have mentioned him to several people. He is an asset to your organization and a gift to anyone who is in them position I was in. I have great respect for him and immense gratitude and would refer him to anyone.

Sincerely,

A handwritten signature in dark ink, appearing to be 'Stuart Baxter', with a stylized, flowing script.

Stuart Baxter